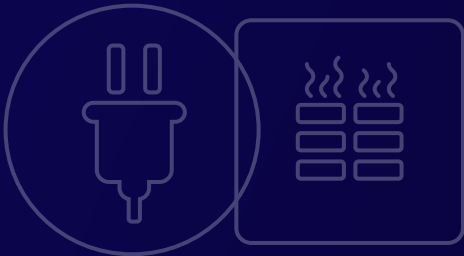


# Quick reference guide for new owners of an electric thermal storage (ETS) heating system



You've chosen an energy-efficient unit that's 100% electric. Here are a few tips to get the most out of your ETS heating system.

## Sign up for the right rate

Once the system is installed, make sure you're signed up for the rate that's right for you. Hydro-Québec recommends [Rate Flex D](#) rate to help you save more on your electricity bill. Here are the steps to follow depending on the rate you're signed up for.

Current rate	Steps
Rate D (regular)	Stay signed up for this rate or choose <a href="#">Rate Flex D</a> by going to your Customer Space or calling customer services. The registration period for Rate Flex D rate is from April 1 to December 31.
Rate DT (dual-energy)	<p>You must sign up for a new rate. This can only be done by contacting <a href="#">customer services</a>.</p> <p>Your two options are:</p> <ul style="list-style-type: none"><li>1 - <a href="#">Rate D</a></li><li>2 - <a href="#">Rate Flex D</a></li></ul> <p>The registration period for Rate Flex D rate is from April 1 to December 31.</p>

## Customer services

To contact [customer services](#), call 1-888-385-7252. Have a recent electricity bill on hand to make it easier for you to answer the representative's questions.

## Customer Space

To change your rate, log in to your [Customer Space](#), click on the **Billing** tab and select **Compare rates**.

